

Limited Warranty Information

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion within the warranty period. A valid proof of purchase with the purchase date clearly indicated must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage, is considered negligence and will not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the painted or other finishes. Failure to keep the unit clean and use of such additives/cleaners will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim



GEM122 Buddha Fountain w/ LED lights Replacement Paint



Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. Decide on a suitable location, bearing in mind that the paint may stain.

Parts:

- Base Coat Paint – 1
- Thinner – 1
- Red Paint – 1
- Brown Paint – 1
- Varnish – 1
- Brush – 1

Step 1: Please use the thinner to dilute the base coat paint with a proportion of one to one (1:1).

Step 2: Apply the first coat with the base coat paint. Make sure the paint is completely dry before moving onto the next step.

Step 3: Apply the second coat of red paint. Apply as much as needed. Make sure the paint is completely dry before moving onto the next step.

Step 4: Apply the third coat of brown paint. Apply as much as need. Make sure the paint is completely dry before moving onto the next step.

Step 5: Please use clean distilled water to dilute the varnish with a proportion of 2:1 (2 parts water for one part varnish).

Step 6: Apply a clean even coat all over the newly painted section. Allow the varnish to completely dry before putting your fountain back outside.